

# CANCELLATION POLICY



*Every appointment at TNT serves a purpose -it is your time on our schedule for us to focus on YOU reaching your wellness goals. In order for TNT to provide you with the best care possible, we ask that you make every effort to keep your appointments and arrive in a timely manner. We require a 24 hour cancellation notice on all appointments.*

## **Cancellation or NO Show on METABOLIC EVALUATIONS:**

A \$150.00 NO SHOW FEE will be charged for all Metabolic Evaluation visits if cancellation is not made at least 24 hours prior to your appointment.

## **Cancellation or NO Show on OFFICE VISITS:**

A \$90.00 NO SHOW FEE will be charged for all Office Visits if cancellation is not made at least 24 hours prior to your appointment regardless of the provider you are scheduled with or the program you are enrolled in.

## **Cancellation or NO Show on CLASSES:**

A \$25.00 NO SHOW FEE will be charged for all TNT Classes if cancellation is not made at least 24 hours prior to the class if you are in a TNT program. If you are an 'ala-carte' client you will forfeit your class and will be required to reschedule and pay the next time you schedule for the class.

*We work hard to make sure we have appointments available for emergencies. We keep a cancellation/reschedule list. If you can not make an appointment or class please let us know so we can put someone waiting into your appointment slot.*